

Office of Health Services Medical Care Programs

Maryland Department of Health and Mental Hygiene

Larry Hogan, Governor - Boyd Rutherford, Lt. Governor - Van Mitchell, Secretary

MARYLAND MEDICAL ASSISTANCE PROGRAM Dental Transmittal No. 48 January 4, 2016

TO:

Dental Providers

FROM:

Jusanf Jush Susan J. Tucker, Executive Director

Office of Health Services

RE:

Transition of Dental Benefits Administrator

NOTE:

Please ensure that appropriate staff members in your organization are informed

of the contents of this transmittal

Effective January 1, 2016, the administration of the Maryland Healthy Smiles Dental Program will transition from DentaQuest of Maryland to Scion Dental. I am writing to ask for your assistance to help us make the transition as smooth as possible. From January 1, 2016 until March 31, 2016, DentaQuest will process dental claims for dates of service on or before December 31, 2015. In order to allow DentaQuest to process all of the claims, we are requesting that you submit your claims to DentaQuest no later than February 15, 2016. This will give DentaQuest the appropriate amount of time to process claims and should the claim need to be returned to you for corrections, it allows ample time for the claim to be corrected and resubmitted to DentaQuest. Your help in this matter is greatly appreciated.

Should you have any questions, please contact Shelly Lehner at 410-767-8787, Claire Seibert at 410-767-1489 or Charlie Adkins at 410-767-1691.